The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact the claims administrator at 1-800-370-5852 or visit www.blueadvantagearkansas.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary https://www.healthcare.gov/sbc-glossary or call 1-800-370-5852 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	In-Network Provider \$1,500 individual/ \$3,000 family Out-of-Network Provider \$3,000 individual/ \$6,000 family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	In-Network: Preventive care, & Pharmacy <u>copays</u>	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>In-Network Provider</u> \$7,500 individual/ \$15,000 family <u>Out-of-Network Provider</u> \$15,000 individual/ \$30,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance billing charges, health care this <u>plan</u> doesn't cover, and cost containment penalties.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.blueadvantagearkansas.com</u> or call 1-800-370-5852 for a list of <u>network providers.</u>	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$20 <u>copay</u> /physician office visit charge	\$50 <u>copay</u> /physician office visit charge	No charge for telehealth services received from an authorized telehealth vendor.
	<u>Specialist</u> visit	\$20 <u>copay</u> /physician office visit charge	\$50 <u>copay</u> /physician office visit charge	An <u>Out-of-Network</u> office visit charge is reimbursed at 100%, up to \$80 maximum per visit, after <u>copay</u> . Chiropractic services are limited to \$1,000 per calendar year.
If you visit a health care <u>provider's</u> office or clinic:	Preventive care/screening/ immunization	Zero cost share	40% <u>coinsurance</u>	At all times this Plan will comply with the Patient Protection and Affordable Care Act. The list of services included as <u>Standard Preventive Care</u> may change from time to time depending upon government guidelines. A current listing of required preventive care can be accessed at: <u>www.HealthCare.gov/center/regulations/prevent</u> <u>ion.html</u> The Plan must provide coverage for the USPSTF published recommendations for the plan year that begins on or after the date that is one year after the date the recommendation is published. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Office setting: No charge Other locations: 20% <u>coinsurance</u>	Office setting: No charge Other locations: 40% <u>coinsurance</u>	none
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none

* For more information about limitations and exceptions, see the plan or policy document at <u>www.blueadvantagearkansas.com</u>.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information
	Generic drugs	(You will pay the least) Retail: Value Priced Generics: \$0 copay Retail: All other Generic drugs: \$15 copay Mail Order: \$30 copay	(You will pay the most) Not covered	Retail: 30-day supply of drugs is available for one <u>copay</u> . Mail order:
	Preferred brand drugs	Retail: \$30 <u>copay</u> Mail Order: \$60 <u>copay</u>	Not covered	90-day supply.
lf you need drugs	Non-preferred brand drugs	Retail: \$55 <u>copay</u> Mail Order: \$110 <u>copay</u>	Not covered	Coverage for erectile dysfunction drugs is limited to eight pills per 30-day supply with a \$50 copay.
to treat your illness or condition: More information about <u>prescription</u> <u>drug coverage</u> is available at <u>www.blueadvantage</u> <u>arkansas.com</u> .	<u>Specialty drugs</u>	Retail: \$100 <u>copay</u>	Not covered	Coverage for specialty drugs is only applicable if the SHARx program fails to provide a solution. SHARx solutions come from a variety of sources, including manufacturer assistance programs, copay cards, grants, and mail order pharmacies. To obtain further information please contact SHARx customer service at 1- 341-451-3555. Some <u>specialty drugs</u> may qualify for third party <u>copayment</u> assistance programs which could lower your <u>out-of-pocket</u> costs for those products. For any such <u>specialty drugs</u> where third party <u>copayment</u> assistance is used, credit shall not be received toward your <u>out-of-pocket</u> <u>limit</u> or <u>deductible</u> for any <u>copayment</u> amounts or <u>coinsurance</u> amounts that are applied from a manufacturer coupon or rebate.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	none
	Physician/surgeon fees	20% coinsurance	40% coinsurance	none

* For more information about limitations and exceptions, see the plan or policy document at <u>www.blueadvantagearkansas.com</u>.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information
		(You will pay the least)	(You will pay the most)	
	Emergency room care	Medical Emergency \$100 copay, then 20% coinsurance	Medical Emergency \$100 copay, then 20% coinsurance	none
lf you need immediate medical		Non-Emergency: \$200 <u>copay</u> , then 20% <u>coinsurance</u>	Non-Emergency: \$200 <u>copay</u> , then 40% <u>coinsurance</u>	
attention	Emergency medical transportation	20% coinsurance	20% coinsurance	none
	<u>Urgent care</u>	<u>Medical Emergency:</u> \$50 <u>copay</u> /per physician visit charge <u>Non-Emergency:</u> \$50 <u>copay</u> /per physician visit charge	<u>Medical Emergency:</u> \$50 <u>copay/per physician</u> <u>visit charge</u> <u>Non-Emergency:</u> 40% <u>coinsurance</u>	none
lf you have a hospital stay:	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	The Covered Person is responsible for obtaining prior approval for all <u>Out-of-Network</u> inpatient admissions. Failure to obtain prior approval will result in a \$300 reduction in benefits.
	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none
	Outpatient services	20% coinsurance	40% coinsurance	none
If you need mental health, behavioral health, or substance abuse services:	Inpatient services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	The Covered Person is responsible for obtaining prior approval for all <u>Out-of-Network</u> inpatient admissions. Failure to obtain prior approval will result in a \$300 reduction in benefits. Residential Treatment Facility is limited to 60 days per calendar year.

Common		What You	u Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need Ne		Out-of-Network Provider (You will pay the most)	Information	
	Office visits	\$20 <u>copay</u> /per physician office visit charge	40% <u>coinsurance</u>	Routine obstetrical ultrasound limited to one per pregnancy <u>copay</u> .	
If you are pregnant:	Childbirth/delivery professional services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none	
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	none	
	Home health care	20% <u>coinsurance</u>	40% coinsurance	Home health care is limited to 20 visits per calendar year.	
	Rehabilitation services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Cardiac Rehabilitation limited to 36 visits per calendar year. Occupational and Physical Therapies have a combined 30 visit limit per calendar year. Speech therapy is limited to 25 visits per calendar year.	
If you need help recovering or have	Habilitation services	Not covered	Not covered	Habilitation services_are not covered.	
other special health needs:	Skilled nursing care	20% <u>coinsurance</u>	40% coinsurance	Skilled nursing care is limited to 60 days per calendar year.	
	Durable medical equipment	20% coinsurance	40% coinsurance	none	
	Hospice services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none	

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need		Out-of-Network Provider (You will pay the most)	Information
If your child needs dental or eye care:	Children's eye exam	Medical eye exam following an eye injury or illness: \$20 <u>copay/per physician</u> office visit charge. Routine eye exams for children under 6: No charge.	Medical eye exam following an eye injury or illness: \$50 <u>copay</u> /per physician office visit charge. Routine eye exams for children under 6: 40% <u>coinsurance</u>	Children's routine eye exams are limited under the age of six. Additional services may be available under a separate vision benefit <u>plan</u> .
	Children's glasses	Not covered	Not covered	No coverage for glasses under the Medical Benefit <u>Plan</u> . Additional services may be available under a separate vision benefit <u>plan</u> .
	Children's dental check-up	Not covered	Not covered	There is no coverage for dental check-ups under the medical benefit <u>plan</u> . Additional services may be available under a separate dental benefit <u>plan</u> .

Excluded Services & Other Covered	d Services:		
Services Your Plan Generally Does	NOT Cover (Check your policy or <u>plan</u> document for more info	ormation and a	a list of any other <u>excluded services</u> .)
Acupuncture	Habilitation services	•	Non-emergency care when traveling

• Non-emergency care when traveling outside the U.S.

• Dental care

Cosmetic surgery

Infertility treatmentLong-term care

- Routine eye care
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

Bariatric Surgery (subject to Prior Approval)
Chiropractic care
Hearing aids (limited to \$1,400 per ear, every three years.)
Private-duty nursing (when combined with Home Health Services)
Bariatric Surgery
Bariatric Surgery
Weight loss program is limited to \$200 per lifetime for the covered employee only.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace. For more information about the Marketplace. For more information about the Marketplace.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Bruce Oakley, Inc. P.O. Box 17880 North Little Rock, AR 72117 or by phone at 1-800-693-6107. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-370-5852. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-370-5852. Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-370-5852. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-370-5852.

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

* For more information about limitations and exceptions, see the plan or policy document at www.blueadvantagearkansas.com.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		М (а у
 The <u>plan's</u> overall <u>ded</u> <u>Specialist</u> Hospital (facility) Other 	l <u>uctible</u> \$1,500 \$20 <u>copay</u> 20% <u>coinsurance</u> 20% <u>coinsurance</u>	 The p Speci Hospi Other

This EXAMPLE event includes services like: Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

Total Example Cost	\$12,700

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$1,500	
Copayments	\$10	
Coinsurance	\$2,200	
What isn't covered		
Limits or exclusions		
The total Peg would pay is	\$3,770	

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u> \$1,500
 <u>Specialist</u> \$20 <u>copay</u>
 Hospital (facility) 20% <u>coinsurance</u> 20% <u>coinsurance</u>
 Other 20% <u>coinsurance</u>

This EXAMPLE event includes services like:Primary care physician office visits (including
disease education)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter)

Total Example Cost\$5,600

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$900	
Copayments	\$700	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions \$20		
The total Joe would pay is \$1,620		

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall	deductible	\$1,500
Specialist		\$20 <u>copay</u>
Hospital (facility)	20%	coinsurance
Other	20%	coinsurance

This EXAMPLE event includes services like:

Emergency room care *(including medical supplies)* Diagnostic test *(x-ray)* Durable medical equipment *(crutches)* Rehabilitation services *(physical therapy)*

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,500
Copayments	\$70
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,770